

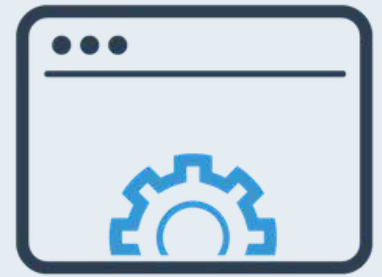
THE SENSIBLE SMALL BUSINESS IT CHECKLIST



Use these tips to better defend your business against cyber threats and productivity-killing computer issues.

1. UPDATE YOUR OS

Security updates may feel like a hassle, but they're critical keeping your computer secure. **On a Mac** > Open **App Store** > Click **Updates** tab in the top menu. > **Download and Install** all available updates **On a PC** > Select the **Start** button > **Settings** > **Update & security** > **Windows Update**, and select **Check for updates**.



2. PATCH YOUR SOFTWARE

Clicking "remind me later" is tempting, but please try to resist and run your updates. Keeping third-party apps up to date will **fix security vulnerabilities** and **provide better functionality**. To automate the process check out "**Personal Software Inspector from flexera.com**."



3. DELETE JUNK AND RUN A MALWARE SCAN

Cleanup at least once a month, this will speed up virus scanning and free up disk space. **On a PC** > Use the built-in **Disk Cleanup utility** or install **CCleaner**. Next, download and install **Malwarebytes** and run a scan, if it picks up anything remove and reboot the computer. Malwarebytes is also available for Macs.



4. UPGRADE YOUR BROWSER

An outdated web browser makes your computer unsafe. If you are still using **Internet Explorer**, you need to switch today! Modern browsers like **Chrome, Safari, Firefox, Edge, and Opera** are faster, safer and support a greater range of web technologies. Don't forget to keep your **browser extension up-to-date** as well.



5. MANAGE YOUR BACKUPS

Use the 3-2-1 rule, which means you should have (3) copies of your data at all time. Start with a local backup. **On a PC** > Select the **Start button** > **Settings** > **Update & security** > **Backup**. **On a Mac** > **System Preferences** > **TimeMachine**. For a cloud backup solution look into **Carbonite, CrashPlan** or **Backblaze**.



6. UPDATE YOUR ROUTER

Your router/firewall is the most critical part of your network. Some models update their firmware automatically; most don't. The update process slightly differs from each model. You'll find detailed instructions on the **manufacturer website**. * You may have to **ping your IT guy** for this.



7. STORE PASSWORDS SECURELY

Passwords must be unique, long, complex and changed regularly. Protect your important accounts with **two-factor authentication** and prohibit employees from sharing logins with each other. Store your password in a **secure database** like **1Password, Dashlane** or **LastPass**.



*Re-visit the checklist at least once a month!